

### How is my business doing today?

Open the Nayax system and click on Reports → Online reports → Dynamic transactions Monitor and then click on Search.

If you wish to see the transaction including the extra charge and Nayax transactions Fee, select “My reimbursements tab” and click search again.

### How did it do yesterday?

Reimbursement reports for a daily/weekly/monthly period?

Did you know you can select different time intervals or specific date by clicking on: Time Interval.

### How do I process a refund?

Refund can be easily done by finding the relevant Transaction in DTM. If you “Right Click” on the transaction to be refunded to confirm that you wish to proceed, it will be completed within next 24h.

again.

**NAYAX** Reports > Online Reports > Dynamic Transactions Monitor

Actor: 616666 - Alex Playground | Transaction ID: | Payment Method: Choose... | Site: Choose... | With Cash: ☐ | With Cashless External: ☐ | Show Vending History: ☐ | Color Legend: | Results: 200 | **View Report**

Machine Group: Choose... | Confirmation Number: | Recognition Method: Choose... | Status: Choose... | Time Interval: Today

Machine Type: Choose... | Full Card: | Currency: Choose... | Transaction Type: Choose... | Read Source: Choose...

Machine Reference: | Last 4 Digits: | Brand: Choose...

Operator Identifier: | CLI: |

Sales | Extra Charge | **My Reimbursement Report** | n EMV | s | Product | + Add Tab

Total Vends: 3 | Total Sales: \$0.30 | Total Unsettled Vends: 0 | Filter Results

Site ID	Transaction ID	Actor Hierarchy	Actor Description	Machine Name	Machine Authorization Time	Brand	Payment Method (Source)	Card First 4 Digits	Card Last 4 Digits	Authorization Value
6	3187895954	Nayax Australia / A Nayax Aust Test - EMV / Alex Playground /	Alex Playground	vpot T pulse test	25/02/2019 12:50:28		Prepaid Credit(MIFH)	1251	3648	0.10
6	3187895058	Nayax Australia / A Nayax Aust Test - EMV / Alex Playground /	Alex Playground	vpot T pulse test	25/02/2019 12:45:26		Prepaid Credit(MIFH)	1251	3648	10.00

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**Note:** The reports do not include declined transactions. These are found through the Event log.

**NAYAX** Reports > Online Reports > Dynamic Transactions Monitor

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Machine Group: Choose... | Confirmation Number: | Recognition Method: Choose... | Status: Choose... | Time Interval: Today

Machine Type: Choose... | Full Card: | Currency: Choose... | Transaction Type: Choose... | Read Source: Choose...

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6	3187896289	Nayax Australia / A Nayax Aust Test - EMV / Alex Playground /	Alex Playground	vpot T pulse test	25/02/2019 12:52:20		Prepaid Credit(MIFH)	1251	3648	0.10

**Note:** Clients might see the money back in 2-7 business days, depending of the Credit Card policy of their banking institute.