



# Nayax Credit Card Reader

## CoinOp & Nayax Commission Payments



The current CoinOp software is not properly set up for cashless transactions. We will be moving to a new version of CoinOp in the near future, but until then there are several things to be aware of when a Nayax Unit is on a crane machine.

## Understanding How Cashless Transactions Are Recorded In CoinOp

### #1 Service / Repair Transaction

When you create a service/repair transaction, the commission of the cashless transaction will be calculated automatically each and every transaction. This is based on the cashless money received since the last transaction (this can be service, repair or collection) and also deducts this amount from the money to be banked.

This is different from cash transactions which calculates commission since the last Collection transaction and ignores all service and repair transactions.

\*Please select the Date below to see the sites

Date: 17-05-2023 11 05 AM

Sites: West City Lotto

User: RANJIT LAL

Machine: 1-288 Prize Depot(2002089)

MeterName	Previous	Current
CREDIT CARD	502	673
MAIN \$1 METER	15643	15816
NOTE or 2nd Coin	1224	1234
TEST GOES	2	1
WIN METER	775	792

Day Since Last Transaction	\$ Since Last Transaction(Cash)	\$ Since Last Transaction(Card)	\$ Per Day Since Last Transaction	\$ Per Win Since Last Transaction
7	182.00	171.00	50.43	20.76

**Meter Reading**

**Money**

Money Collected(Cash): 0.00 Money Collected(Card): 171.00

Refund Given: 0.00

Commission Calculated: 42.75 Not Calculated if Machine is on Rent

Commission Paid: 42.75

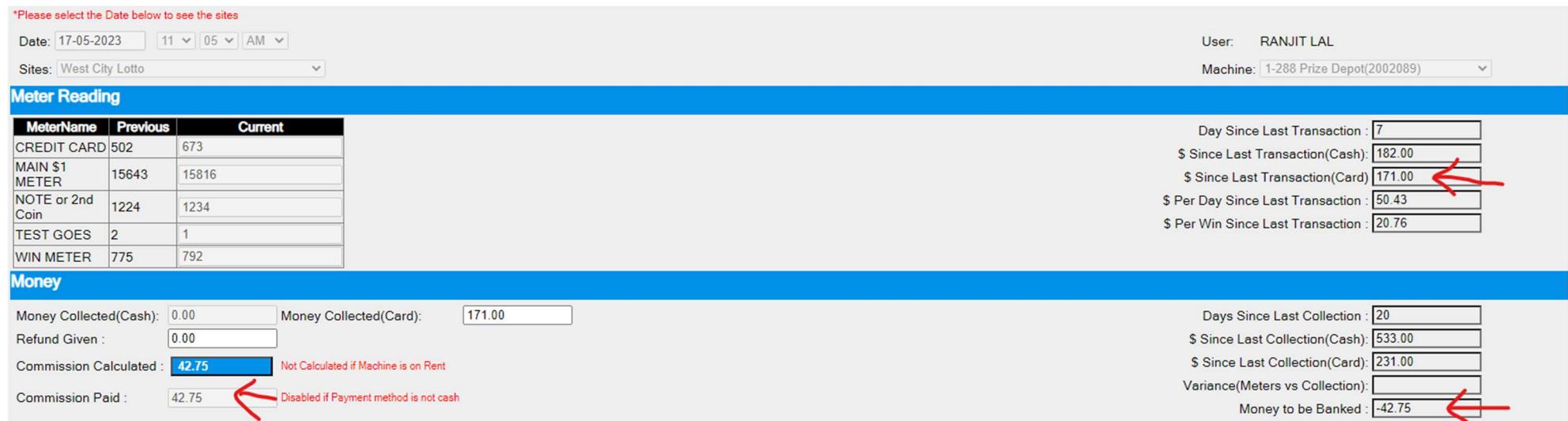
Days Since Last Collection: 20

\$ Since Last Collection(Cash): 533.00

\$ Since Last Collection(Card): 231.00

Variance(Meters vs Collection):

Money to be Banked: -42.75



### #2 Collection Transaction

As explained above a Collection Transaction will calculate the commission for cash sales since the last Collection Transaction, but will only calculate the commission for the Cashless (or card) since the Last Transaction (whether collection, service or repair).

Therefore, if paying on site the calculated commission shown by CoinOp is incorrect.

To calculate the correct commission to pay you need to add together the last \$ Since Last Collection (Cash) & \$ Since Last Collection (Card). Then multiply this by 0.25 (if paying 25% commission)

In the screen shot example below the automatically calculated commission says \$138.00.

However, when calculated correctly  $(\$547.00 + \$236.00) \times 0.25 = \$195.75$  commission.

\*Please select the Date below to see the sites

Date: 22-05-2023 01 00 PM  
Sites: West City Lotto

User: WINNIE  
Machine: 1-288 Prize Depot(2002089)

**Meter Reading**

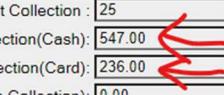
MeterName	Previous	Current
CREDIT CARD	673	678
MAIN \$1 METER	15816	15820
NOTE or 2nd Coin	1234	1244
TEST GOES	1	0
WIN METER	792	792

Day Since Last Transaction: 5  
\$ Since Last Transaction(Cash): 14.00  
\$ Since Last Transaction(Card): 5.00  
\$ Per Day Since Last Transaction: 3.80  
\$ Per Win Since Last Transaction:

**Money**

Money Collected(Cash): 547.00	Money Collected(Card): 5.00
Refund Given: 0.00	
Commission Calculated: 138.00	Not Calculated if Machine is on Rent
Commission Paid: 138.00	Disabled if Payment method is not cash

Days Since Last Collection: 25  
\$ Since Last Collection(Cash): 547.00  
\$ Since Last Collection(Card): 236.00  
Variance(Meters vs Collection): 0.00  
Money to be Banked: 409.00



### #3 Paying Commission On Site

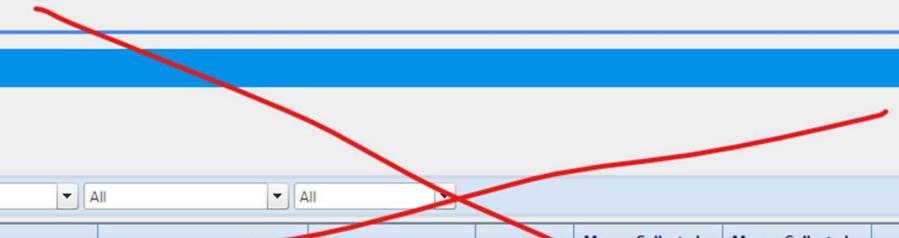
If paying commission on site you need to be very aware of the above (it's recommended that all sites with a Nayax unit have their commission paid electronically. This not only eliminates potential errors made in calculating on site, but also as Nayax transactions increase it could lead to not having enough cash to pay on site.)

However, if you do pay on site. Then from the above example you would need to pay \$195.75 commission. **HOWEVER, you would only record \$138.00 as being Commission Paid** (as this is Cash since last collection & Card since last transaction) with the previous Card transactions have already been recorded as being paid.

### Which Report Do I Use When Calculating Commission Payments At Home?

#### Do Note Use The Money Collection Report

The Money Collection report for the month gives correct Money Cash and Card collection figures, however the commission paid figure is incorrect. Therefore, do not use this report.



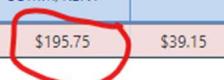
hq auckland

West City Lotto All All

Site	MachineModel	MachineSerialNo	Ownership	Money Collected (Cash)	Money Collected (Card)	Money Refunded	Commission Paid(cash)	Commission Paid(noncash)	Collection Interval	PaymentMethod	Net Money Collect	MeterValue
West City Lotto	1-288 Prize Depot	2002089	Owned	\$547.00	\$236.00	\$0.00	\$138.00	\$0.00	25	Cash	\$645.00	\$547.00

### Use The Machine Report

The Machine Report for the month gives the correct figures.



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From Date: 01-05-2023 To Date: 31-05-2023 Go

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Site	SiteType	SiteGroup	State	SiteName	Machine/Brand	SerialNo	Theme	Comm./Rent Rate	TOURNOVER	AV T/O PERDAY	SITE COMM/RENT	FRAN FEE
West Auckland	Shopping Mall	No group	NZ	West City Lotto	1-288 Prize Depot	2002089	Plush Mix Cartoon	25%	\$783.00	\$25.26	\$195.75	\$39.15

### What's The Best System To Use

If you have a Nayax unit on a crane then the easiest method is to pay via Direct Credit on a monthly basis after your end of the month Collection Transaction.

Then at home by using the Machine Report for the month you will be able to automatically have the correct commission figure calculated.

Once you have the correct commission and paid this, then in the Collection Transaction enter in the automatically calculated amount (not the correct commission paid) as the card transactions have already been accounted for (as explained previously).

### Still Have Questions?

If some things don't make sense please give us a call, we are very happy to help walk you through it.